

**MOUNT CARMEL COLLEGE OF TEACHER EDUCATION FOR WOMEN  
KOTTAYAM**

**Minutes of Grievance Redressal Committee**

**Date: 22-06-2021**

**Venue: Mini Conference Hall**

**AGENDA OF THE MEETING**

- Grievance regarding stress and education.
- Grievance regarding the net connectivity issues while attending online classes in the initial phase.
- Issues regarding physical ailments while attending online classes.

**MINUTES**

- Discussion on how to make online class joyful.
- Discussion regarding the net connectivity issues while attending online classes from their homes.
- There was also a discussion regarding the physical ailments faced by students like eyestrain, headache, backache etc.

# **MOUNT CARMEL COLLEGE OF TEACHER EDUCATION FOR WOMEN**

## **KOTTAYAM**

### **Minutes of Grievance Redressal Committee**

**Date: 11-01-2022**

**Venue: Mini Conference Hall**

### **AGENDA OF THE MEETING**

- Grievance regarding the Timetable followed within the Institution.
- Stress related issues based on the fear of Covid disease.
- Issues related to offline class.

### **MINUTES**

- There was a discussion regarding the flexible Timetable that should be followed within the Institution. It was decided to make education a joyful experience after a gap due to the Covid pandemic.
- The faculty suggested that students should be given counselling/mentoring in order to help them to overcome the fear of Covid.
- Discussion on issues related to the change from online to offline mode.

## Members Present

1. Dr. Mary Sheba Jose, Principal, Chairperson
2. Dr. Suma Joseph, Senior Faculty, Member
3. Sr. Rosy Leem P. W., UGC Librarian, Member
4. Ms. Merin Dona, B.Ed. Student, College Union Chairperson

*Dr. Mary Sheba Jose*  
*Dr. Suma Joseph*  
*Sr. Rosy Leem*  
*Ms. Merin Dona*

**Mount Carmel College of Teacher Education for Women, Kottayam**

**GRIEVANCE REDRESSAL COMMITTEE**

**Action Taken Report**

**2021-2022**

- Students were given mentoring session to release from the stressful situation.
- A time gap was given in between the forenoon and afternoon sessions.
- The faculty took turns to provide awareness to the students to reduce the fear of contacting Covid.
- Precautions to avoid contacting covid was ensured.



**Dr. Mary Sheba Jose**  
Principal  
**Mount Carmel College of Teacher**  
**Education for Women**  
**Kottayam-4, Ph: 9435873120**